Norfolk Collegiate - 2020-2021

Access Application: https://smartaidforparents.com
School ID: 14316 – Norfolk Collegiate School
Eligible Grades: Kindergarten - 12th Grade

*Proposed tuition will display on application pending Board approval on Jan. 24th
Student Codes: NewStudent = New Student
ReEnroll = ReEnrolling Student
Application Fee: $35

Required Supporting Documentation
Applications submitted without documentation will not be finalized until documentation is provided.
- Most recent paystubs
- Most recent W-2 forms for all jobs.
- Most recently filed federal tax returns: 1040, 1040A, 1040EZ with all schedules.
  *2019 federal tax returns will be required prior to awarding
- Most recently filed business tax return: 1120, 1120S, 1065 (if applicable)
  *2019 federal tax returns will be required prior to awarding
- Supplemental income documentation: Social Security income, Welfare, Food Stamps, Child Support, 1099-M Forms, Worker's Compensation, Unemployment, Veterans Benefits, Housing Allowance, etc.
- If you are unable to provide any of the aforementioned items, please submit a Special Circumstance Letter indicating which document(s) you are unable to provide and why. This information will be shared with your school for consideration.

Creating Your Account
Please visit https://smartaidforparents.com and create your account by entering your primary email address as your username. Smart Aid will use this email address to contact you in the event that your application is “On Hold” for missing documentation. Once you create your username and password, you will receive a verification email. Next, please click the verification link to verify that you are the account holder, and you will then be able to log in using the username and password you created. Please be advised that if you do not click the verification link that is sent to your email address, you will not be able to log in or reset your password.

Submitting Documentation
Documentation should be submitted at the time the application is completed. Please be advised that each document must be uploaded separately under the appropriate document type in order for your application to automatically move into the “Documents Received” status, and ready for review.
- Direct Upload: https://smartaidforparents.com (login with your username and password)

Application Rollover
If you created a Smart Aid account to apply for financial aid in a prior year, your application will roll over into the next school year. Your username and password will remain the same, as well your Application ID number (with the exception of the first two digits as that indicate the school year). The Parent/Guardian and Dependents section of the application will be auto-filled for you, you will simply need to confirm the information before advancing to the next sections of the application. If any information from the Parent/Guardian and Dependent section should be updated, please make the necessary changes.

Smart Aid Contact Information
- Phone Support: (800)-360-8027
- Email Support: support@smartaidforparents.com
- Once logged into your account, click the icon in the lower right corner of your screen to live chat with us.

Notification of Financial Aid
Once your application is processed, a financial aid recommendation will be forwarded to Norfolk Collegiate School. All final financial aid decisions, including notification of an award amount (if any) will be made by Norfolk Collegiate School. If you have not received notification regarding financial aid, contact the financial administrator at Norfolk Collegiate School.

**Online Instructions**

1. **Online Application**
   Visit: [https://smartaidforparents.com](https://smartaidforparents.com)

2. **Section 1 – Household Information**
   Parent/Guardian: Enter the parent or guardian’s contact information. Dependent: Enter all dependents that live in the household. For dependents in college, select the “attending another private school” status option.

3. **Section 2 – Selecting A School**
   Enter your school’s five-digit code 14316 or name in the search box. If you want to search for schools near you that are participating in the Smart Aid program, you can search by city and state. Make your selection by checking the select check box. Once a school or multiple schools are selected, you will then need to select the student(s) you wish to apply for aid at the appropriate school(s). After the school(s) have been selected, you will then need to select the upcoming grade for the student, student code (if applicable), and expected tuition (if applicable) for the upcoming year. Clicking “next” after each section will allow you to move on to each subsequent section.

4. **Section 3 – Income & Expenses**
   Enter any income the household receives; employment, business or supplemental. If the work status is selected as ‘employed’, ‘self-employed’, ‘unemployed, receiving benefits’, or ‘disabled, receiving benefits.’ you will be required to enter this income source in the appropriate section before moving through the application. Please enter all expenses as they pertain to your household.

5. **Section 4 – Assets & Debts**
   Enter all assets and debts as they pertain to your household.

6. **Section 5 – Special Circumstances**
   Check off any special circumstance that pertains to your household. If no option available best describes your household’s circumstance, please check ‘other’ and describe your situation. This information is confidential and will only be available to designated School Administration and Smart Aid staff.

7. **Section 6 – Submit**
   If your school uses family school codes, please make the appropriate selection. Agree to Smart Aid’s terms and conditions, then click SUBMIT to complete your online application.

**Frequently Asked Questions**

**Q: Who should complete this aid application?**
A: Whomever the child resides with should complete this application whether it is a parent, grandparent, aunt/uncle, or legal guardian. There is a section within the application where you can enter contributions from non-custodial parents and relatives.

**Q: Why do I need to input my spouse’s information if I am remarried and they are not legally responsible for my children?**
A: Smart Aid’s calculation works off of the total household income, therefore including all income, whether the party is legally responsible for your children or not. Our system however, does take into effect your spouse’s expenses as well as their income. It is important to list all expenses that are asked of within the application.

**Q: I do not have the required tax documents. HELP!**
A: Include the most recent tax documentation you have available. If you are asked for a specific line from a tax document that you have not yet completed, please estimate the projected amount.

**Q: How will I know if I qualify for aid or not?**
A: We do not disclose information about the results of your application. All final tuition aid decisions, including notification of an award amount (if any); will be made by your school. For the date award notices will be given, please contact your school directly.

**Q: What if I want to edit my application?**
A: Once an application has been submitted and paid for it can no longer be edited by a parent. However, if changes are necessary a written statement with the change (including the application ID), should be sent to support@smartaidforparents.com